



Canopy Zipline Tour Guide

Organization:	Crater Lake Zipline LLC
Date Posted:	2/1/17
City:	Klamath Falls
Location:	Oregon
Country:	United States
Primary Category:	Seasonal
Education Requirement:	High School / GED
Wage Rates:	DOE \$11+

Description & Details

Applicants must have a positive attitude, desire to encourage others, strong work ethic, and excellent communication skills.

CANOPY ZIPLINE GUIDE FOR CANOPY TOUR FACILITATION

Definition: Canopy Guide provides customer service, instructs and leads participant groups on the canopy zipline tour(s).

Summary of essential job functions:

- Provides excellent customer service to all guests of Crater Lake Zipline LLC
- Ensures all course operations are conducted in accordance with Crater Lake Zipline LLC safety standards and procedures
- Supervises the progress of an assigned participant group in conjunction with another guide
- Provides a narrative for canopy tour guests about local ecology and history
- Completes an inspection of all course components and of all course gear daily
- Fits harnesses and helmets correctly and supervises the use of all personal safety equipment
- Conducts participant orientation session and pre-screening
- Assists with course and site maintenance efforts
- Attends ongoing training throughout the season
- Other Duties as assigned

Qualifications:

- Must Participate in Guide School and pass (fees apply)

- Must Possess current First Aid / CPR certifications
- Must possess excellent verbal communication skills
- Guiding experience in adventure tours preferred
- Has a strong understanding of local ecology and history
- Must satisfy a monthly skills assessment
- Must have strong risk management experience
- Must be willing to encourage others in a positive way
- Ability to communicate and work as an effective team member
- Ability to work long hours and irregular shifts in a multi task environment
- Speaks fluent English

Physical abilities required:

- Must have ability to perform work at height
- Must be able to perform all technical rescues associated with the canopy tour
- Full range of overhead arm motions to pull two people along cable
- This position may require walking and standing for long period of times in all weather conditions
- Must be able to lift 50+ pounds
- Able to speak in front of large groups effectively

Job specifics:

- Must have a flexible schedule
- Seasonal positions, available following guide school
- Season Begins in April and ends October 31. Exceptions are available for full-time students
- Housing and transportation are not provided for this position. Please plan accordingly.

Uniforms/ Gear:

CLZ will provide guides with personal protective equipment (harness, helmets, radios, etc.)

2 Staff shirts will be provided by CLZ. Staff shirts are required at all times.

CLZ guides are required to maintain excellent hygiene and maintain a professional appearance.

How to Apply / Contact

Please complete our application online and email it along with a cover letter, current resume and references to: craterlakezipline@gmail.com

Thank you